



QN	3.1 No. of workers served												
	- No. of union members/officers granted training (WODP)	75	75	75	75	300		280	24			304	
	- No. of workers,employers and students reached by enhanced labor and employment education assistance/services (Enhanced Labor Education Program -CLES, LEGS,LHP)	1,250	1,250	1,250	1,250	5,000	4,028	6,954	919			11,901	
	- OFWs provided worker's protection and welfare services to include	15	15	16	16	62		72	38			110	
	- OFWs provided with reintegration assistance	15	15	16	16	62		72	58			130	
	- No. of workers provided workers'amelioration and welfare services												
	- Sugar workers assisted (SAP)	Variable				#VALUE!		91				91	
	- Workers reached by Family Welfare Program	750	750	750	750	3,000	900	995	71			1966	
	- IS workers facilitated enrollment to various gov't social protection schemes	875	875	875	875	3,500	4,295	4,043	0			8,338	
T	3.3 100% of affected workers provided services within the PCT					0							
	- % of workers affected by economic crisis and natural/manmade disaster (DOLE AMP)					100%		100%	100%			100%	
	- % of repatriation assistance request served					100%	100%	100%	100%			100%	
<b>MFO 4 : EMPLOYMENT REGULATION SERVICES</b>													
QN	4.1 No. of establishments inspected	845	845	845	845	3,380	715	1,032	463			2210	
QN	4.2 No. of workers covered as a result of inspections conducted	Variable				#VALUE!	831	30,368	10,624			41,823	
QL	4.3 Percentage of establishments with deficiencies given appropriate assistance leading to compliance					100%	100%	42%	66%			100%	
QL	4.3 Disposition Rate (SpEED)					98%	91%	95%	29%			91%	
T	4.4 % of complaints and RFAs settled within 30 days from filing (SENA)					70%		93%	95%			93%	
T	4.5 Percentage of applications for permits/licenses/ registrations processed within PCT												
	- Compliance with the prescribed process cycle time in the issuance of Private Recruitment and Placement (PRPA) License (10 working days upon filing of application and payment of fees and bonds)					100%	100%	100%	100%			100%	
	- Compliance with the prescribed process cycle time in the issuance of Authority to Operate Branch Office (10 working days upon filing of application and payment of fees and bonds)					100%	100%	100%	100%			100%	
	- Compliance with the prescribed process cycle time in the issuance of Authority to Recruit (1 working day after filing of application and payment of fees and bonds)					100%	100%	100%	100%			100%	
	- Compliance with the prescribed process cycle time in the issuance of Certificate of Registration of Job/Service Contractors/Sub-contractors (1 working day after filing of application and payment of registration fee)					100%	100%	100%	100%			100%	
	- Compliance with the prescribed process cycle time in the issuance of Job Fair clearance (5 working days after receipt of documents) (Note: different from Job Fair Permit)					100%	100%	100%	100%			100%	
	- Compliance with the prescribed process cycle time in the issuance of Alien Employment Permits (AEPs) (3 working days or 24 hours after publication if filed at Regional Office; 5 working					100%	100%	100%	100%			100%	
	- Compliance with the prescribed process cycle time in the issuance of Working Child PermitEmployment Permits (WCPs) (8 hours after receipt of payment)					100%	100%	100%	100%			100%	

